# Android / Tablet healow Instructions

**Step 1: Click on "Play Store"**
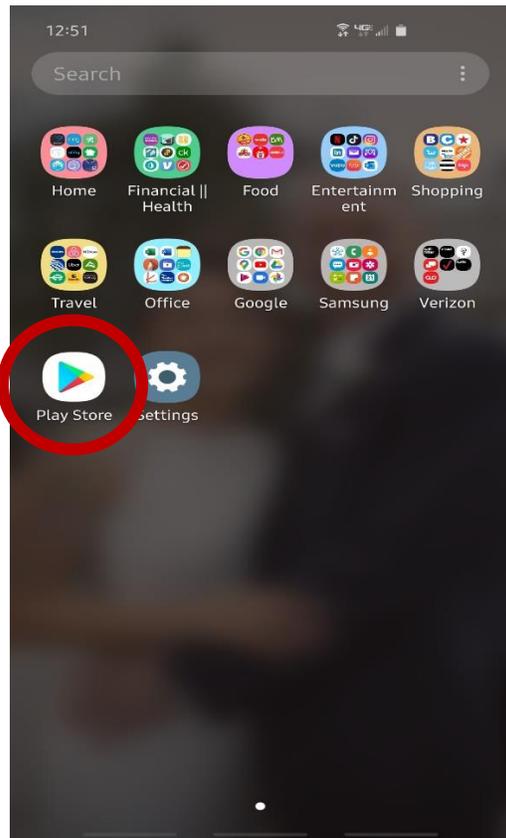


**Step 2: Search "healow"**
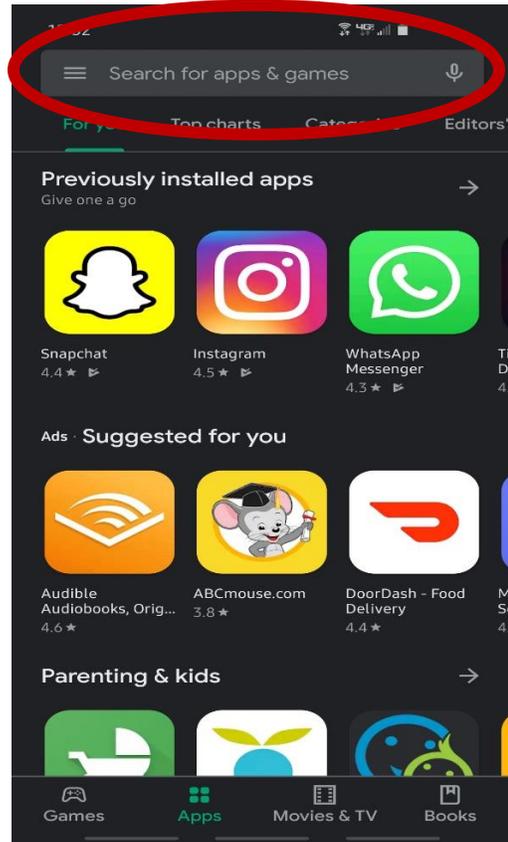


**Step 3: Click "Install"**
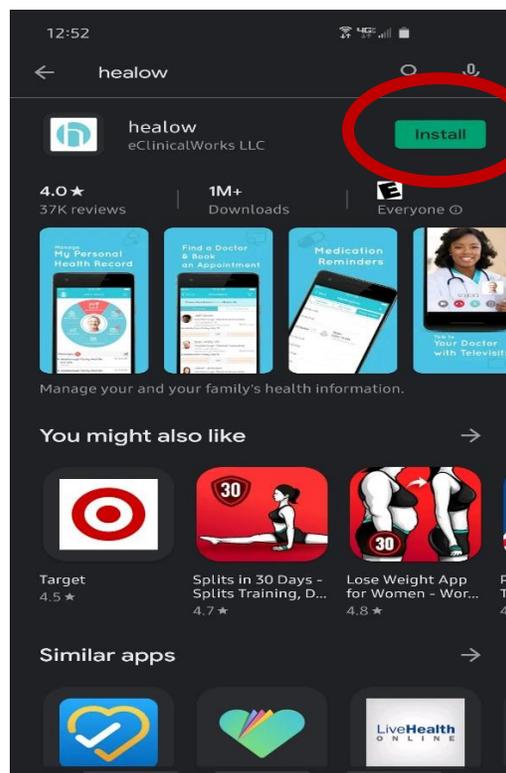


**Step 4: Once downloaded, click "Open"**
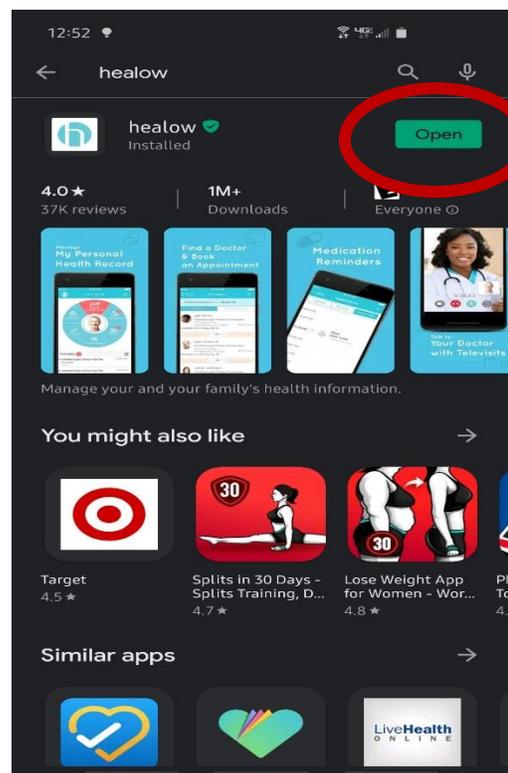
**Step 5: Click "Get Started"**
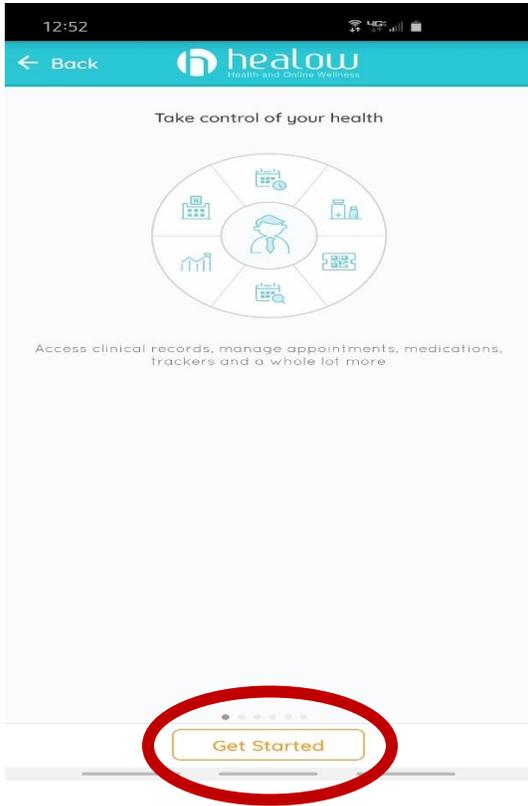
**Step 6: Tap within "Enter Practice Code / Phone No." box**
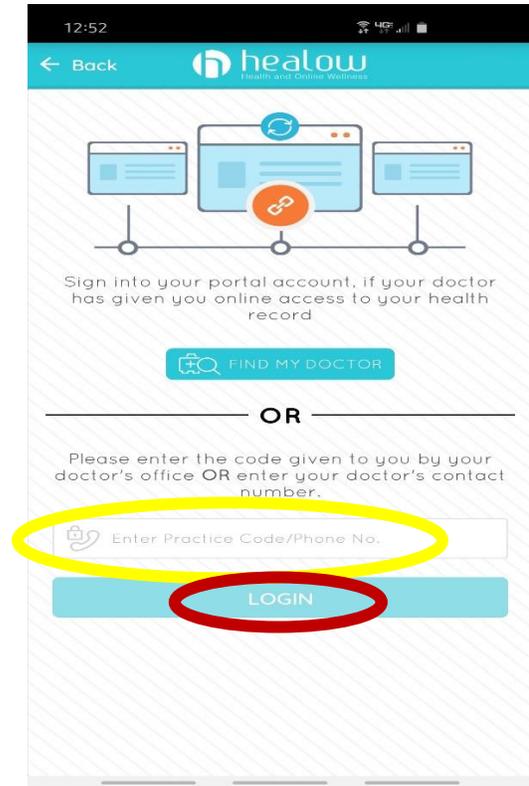
**Step 7: Enter practice code "AEEJAD"**
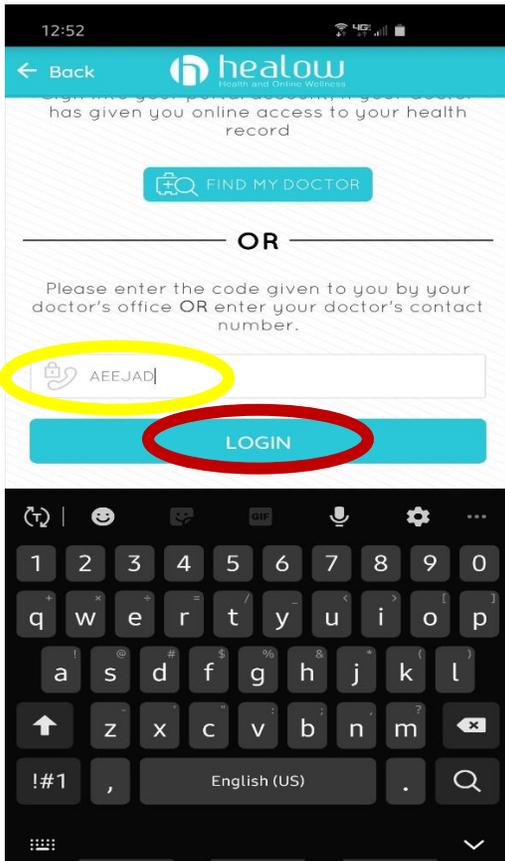
**Step 8: Enter username and temporary password. Click "Login"**

## Step 9: Agree to the terms



## Step 10: Answer 1 of the 3 questions. Then click "Next"
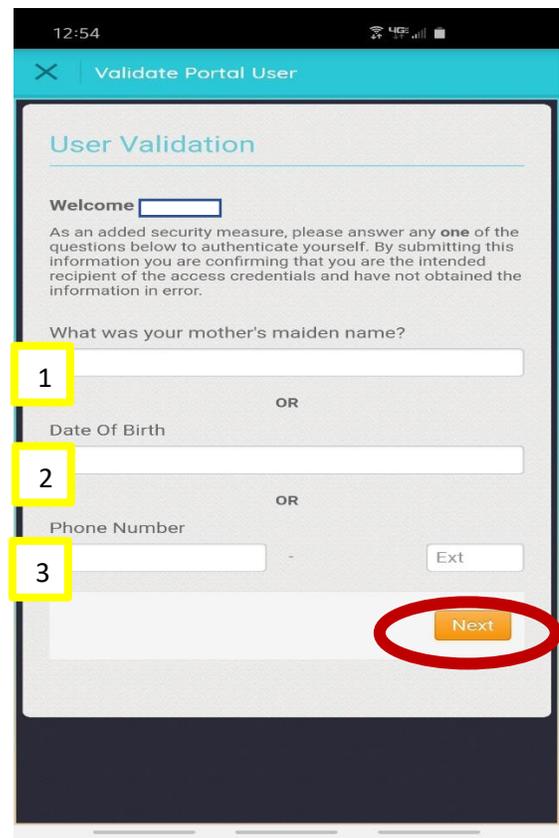


## Step 11: Enter your new password & the security question. Then click "Confirm"
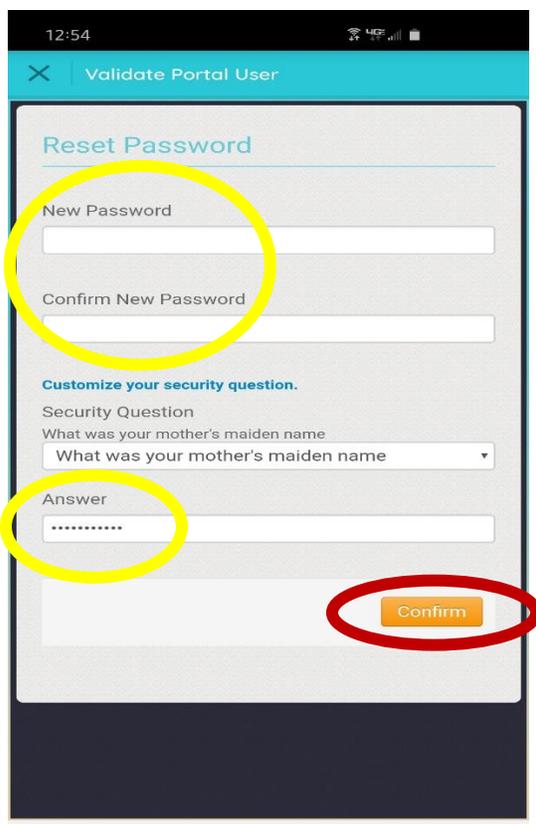


## Step 12: Check box for reading the consent. Click "Agree"
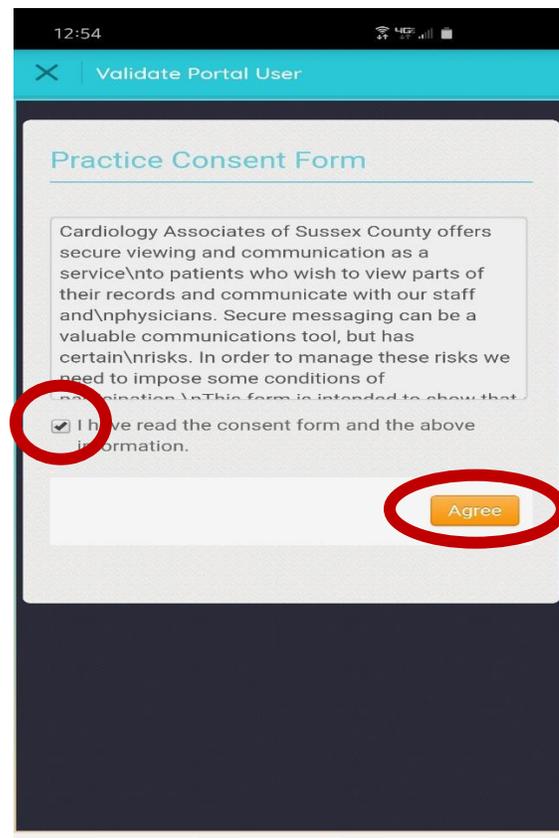
## Step 13: Click the "X" in the top left corner
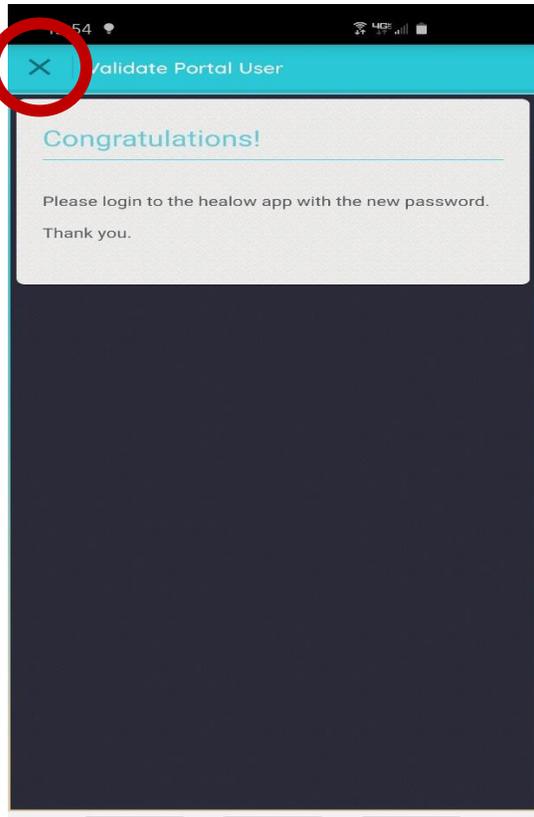


## Step 14: Log in again with username and the NEW password you created
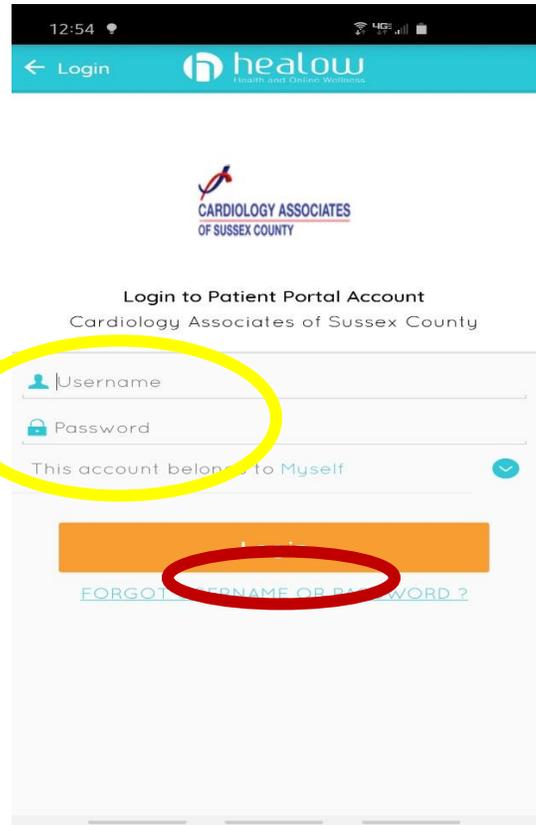


## Step 15: Create a 4-digit pin for quicker access to the healow app
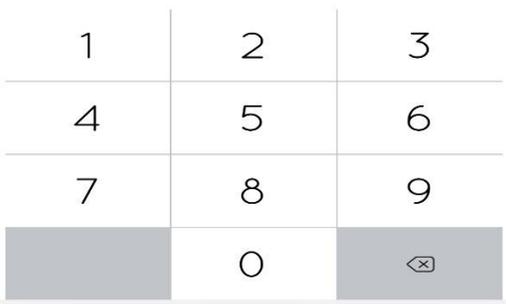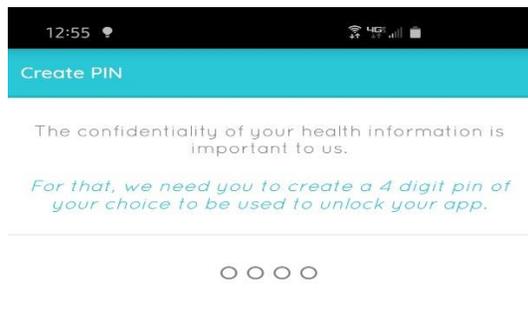


## Step 16: Confirm your pin
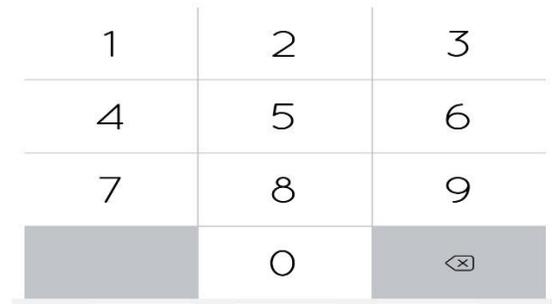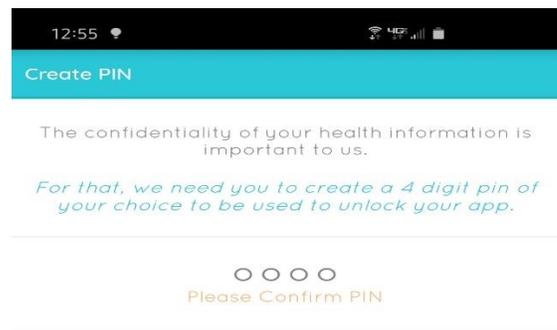
## Step 17: Enable touch ID if you prefer
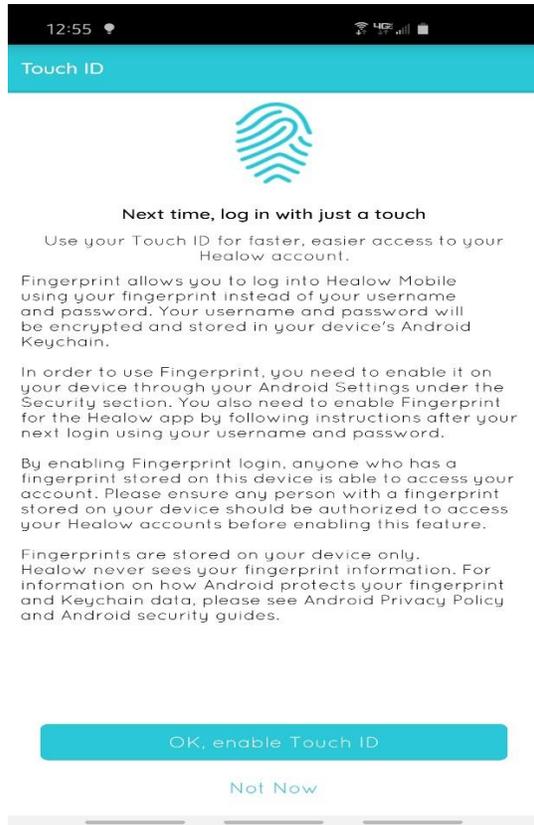


## Step 18: Swipe to the left until your screen is no longer grayed out
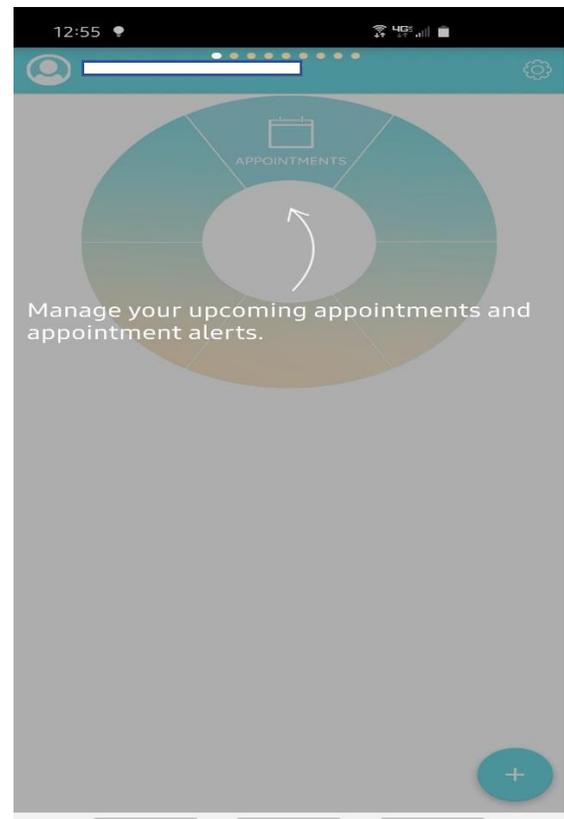


## Step 19: Appointments should display red – click on it to continue
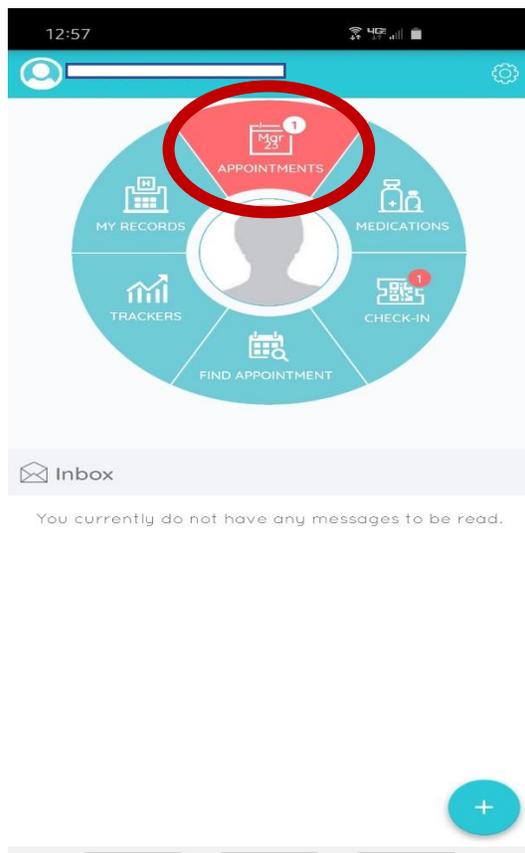


## Step 20: Click video camera icon above "Televisit"
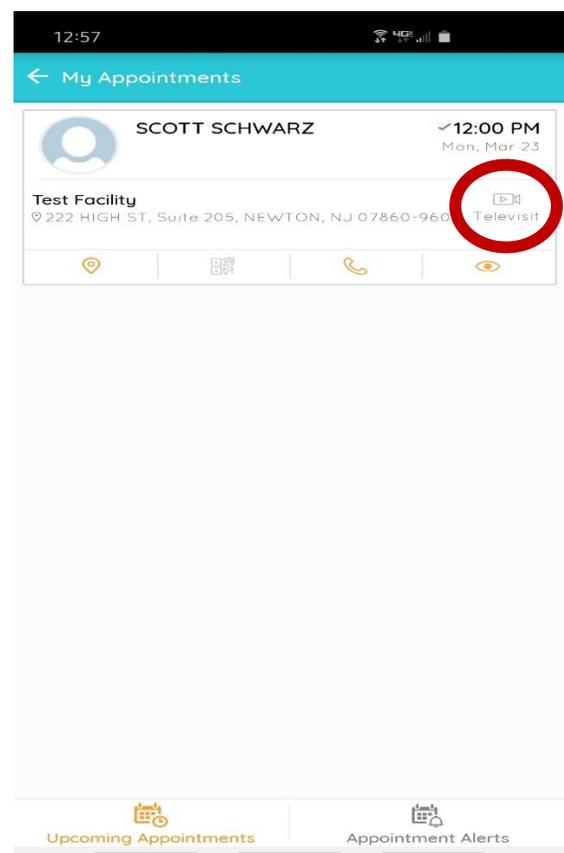
## Step 21: Click "Start TeleVisit"
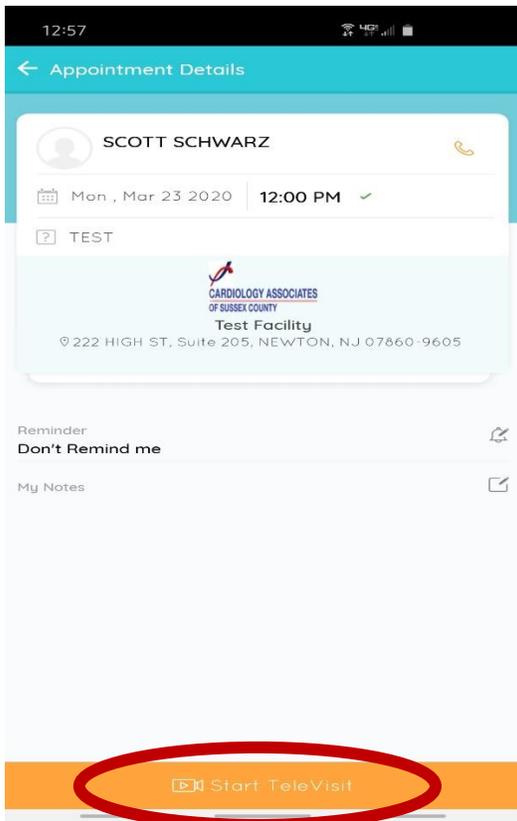


## Step 22: If you have your vitals, enter that now. If not, click "Submit Vitals" to continue
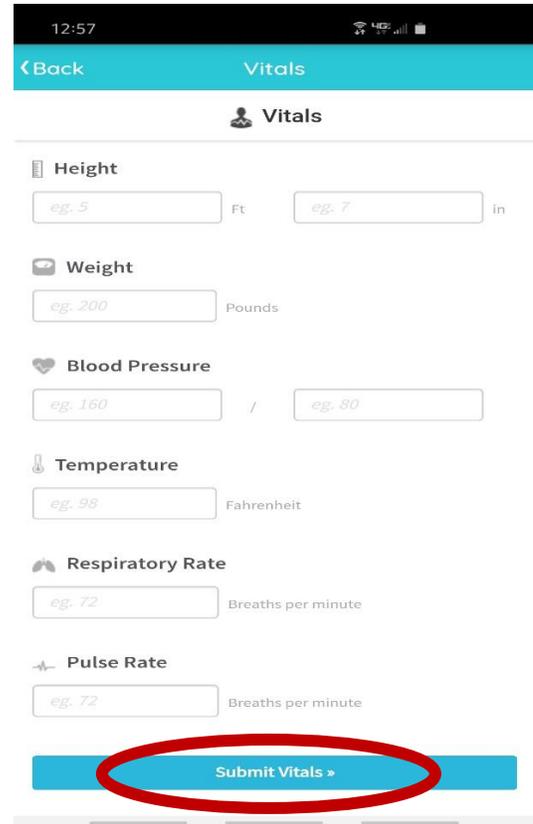


## Step 23: Click "Start TeleVisit"
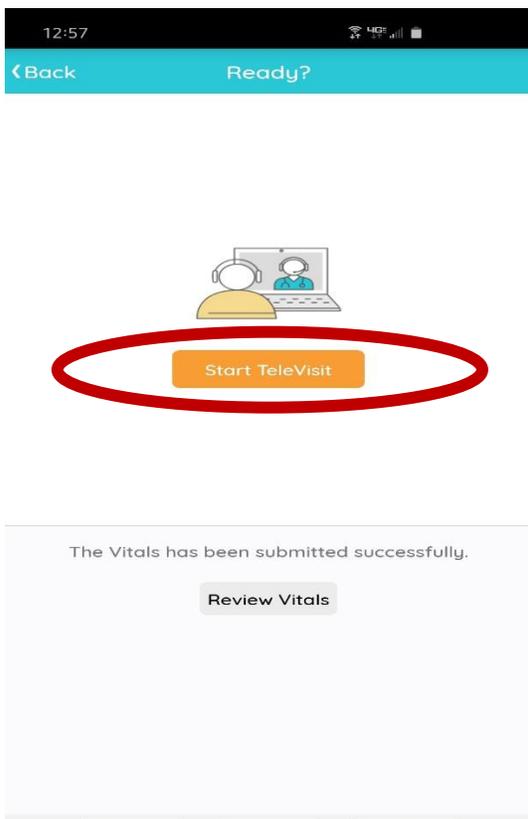


## Step 24: Click "Allow"
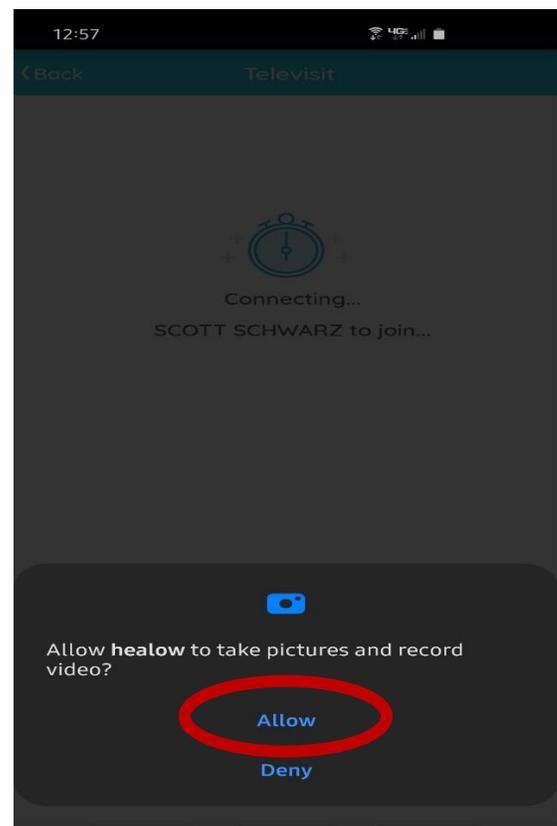
## Step 25: Click "Allow"
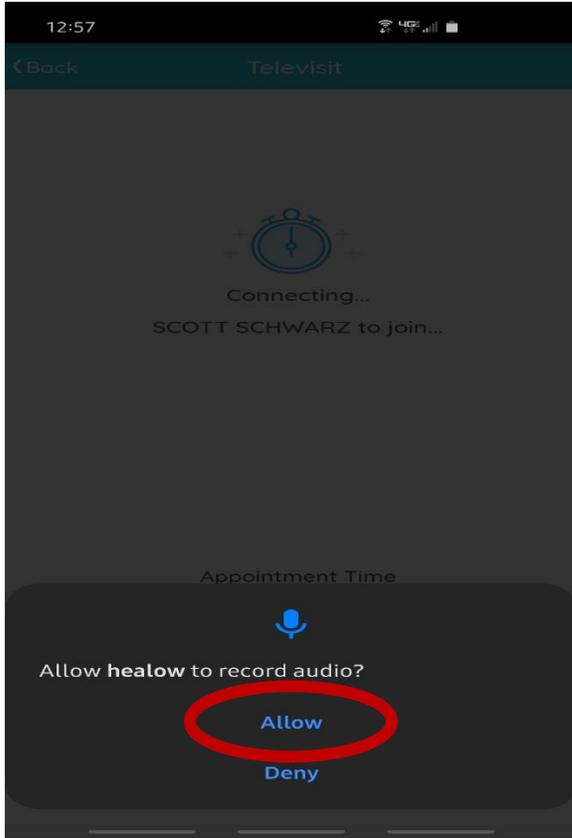


## Step 26: You have successfully entered our virtual waiting room. The Dr. will be with you shortly!