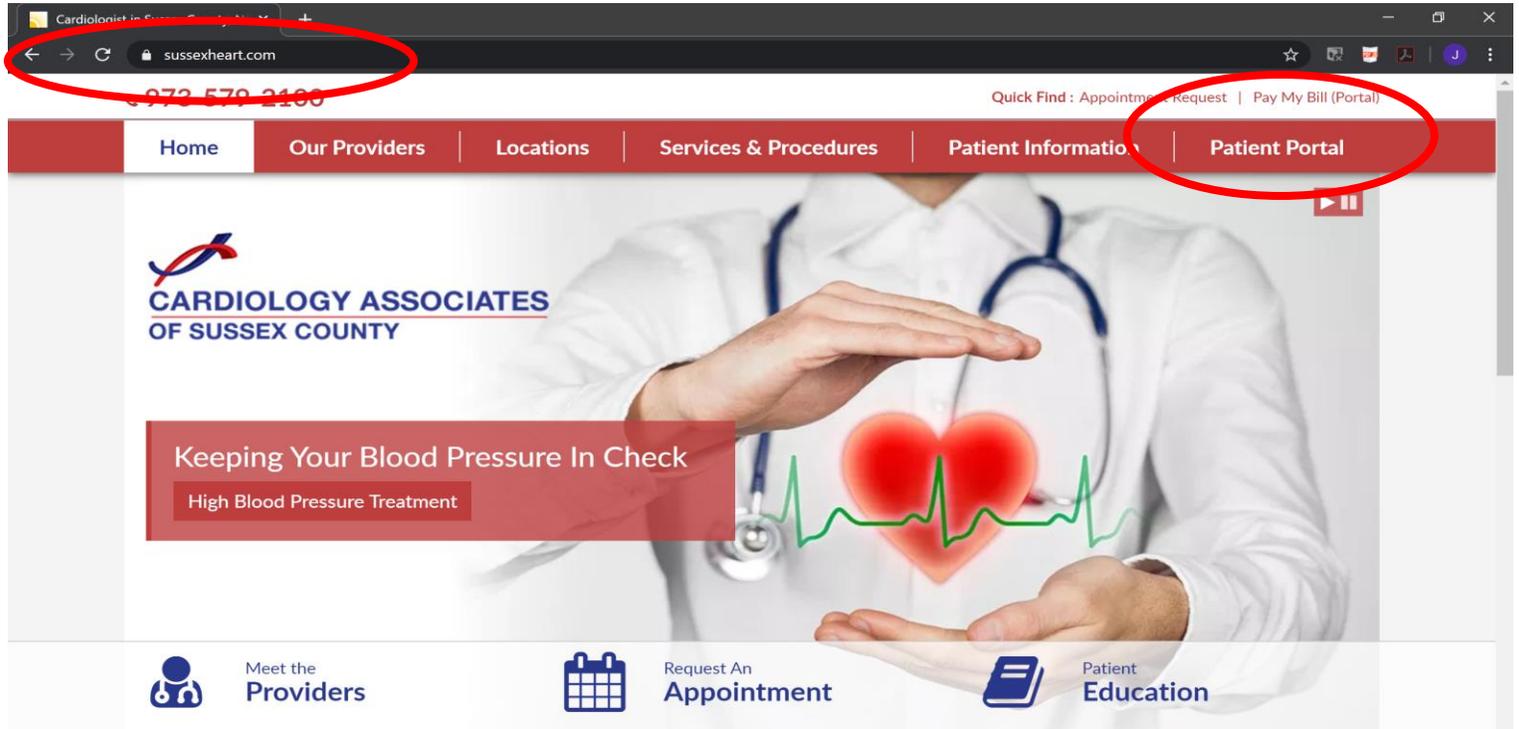


Website Patient Portal Instructions

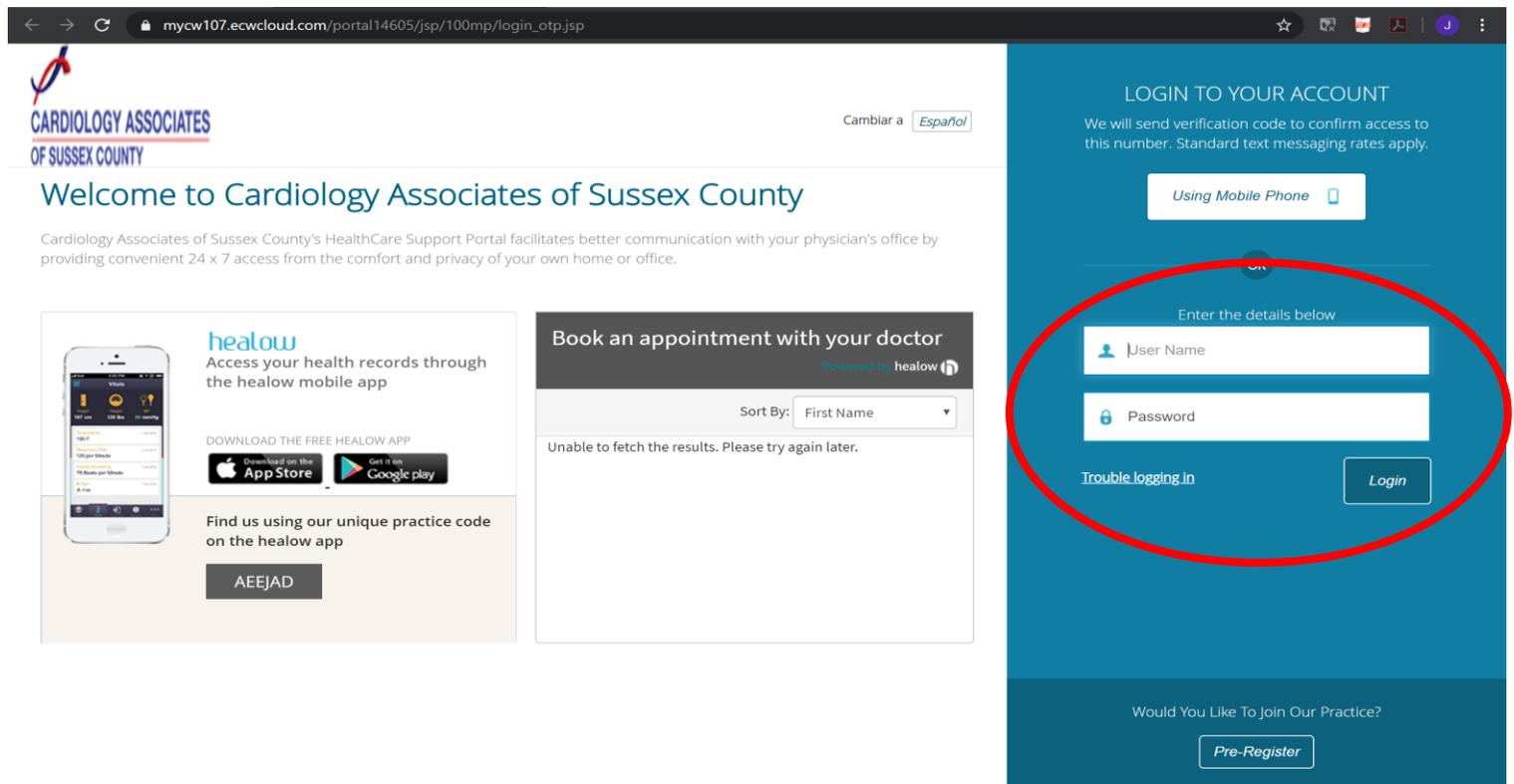
(For those using Laptops and Desktops – there must be a web camera/microphone attached)

**** Please make sure you have Google Chrome downloaded prior to continuing ****

Step 1: Please go to our website, then click “Patient Portal” (www.sussexheart.com)



Step 2: Enter your Username and Temporary password – given to you by a staff member.



Step 3: Please answer ONE of the following questions, then click “Next”. If you did not reach this page, there may be something wrong with the setup. Please contact the office.

User Validation

Welcome

As an added security measure, please answer any **One** of the questions below to authenticate yourself. By submitting this information you are confirming that you are the intended recipient of the access credentials and have not obtained the information in error.

What was your mother's maiden name?

OR

Date Of Birth

MM/DD/YYYY

Cancel

Next

Step 4: Please reset your password, then click “Next”

Reset Password

Congratulations, You have authenticated yourself.
Please Select your new Password.
Refer [Password GuideLines](#) to create secure passwords.

New Password

Confirm New Password

Cancel

Next

Step 5: Please choose your security question, and enter your answer, then click “Next”

Security questions

Select security question below. This question will help us verify your identity.

Customize your security question.

Security Question

What was your mother's maiden name

Answer

.....

Cancel

Next

Step 6: You have successfully logged onto our portal. To start your TeleVisit, click “Join TeleVisit under Appointments.

The screenshot shows the patient portal for Cardiology Associates of Sussex County. The top navigation bar includes links for Home, Cambie a Español, Practice Details, and Sign Out. The main content area is divided into three columns: Appointments, Current Medication, and Medical Records. The Appointments column shows an appointment for SCOTT SCHWARZ at the Test Facility on 03/25/2020 at 4:45 PM EDT. A red circle highlights the 'Join TeleVisit' button in this section. Other buttons include 'View TeleVisit FAQ', 'Request Refill', and 'View Medical Records'.

Step 7: If you have your Vitals, please enter them now. Otherwise, click “Submit Vitals” to continue

[← Dashboard](#) healow TeleVisit | SCOTT SCHWARZ | 25 Mar 2020

[Vitals](#) [Compatibility Check](#) [Join the TeleVisit Appointment](#)

Height ft inches

Weight pounds

Blood Pressure /

Temperature F

Respiratory Rate breaths per minute

Pulse Rate breaths per minute

Submit Vitals

Step 8: If all green check marks appear on the right of your computer screen, click “Proceed.” If there is a red X, something is not compatible. Please make sure everything is connected correctly. If you have any issues, please reach out to our office.

[← Dashboard](#) healow TeleVisit | SCOTT SCHWARZ | 25 Mar 2020 Help? | Logout

[Vitals](#) [Compatibility Check](#) [Join the TeleVisit Appointment](#)

TeleVisit System Compatibility Check

Computer	Browser Windows 10.0 ✓
	Speaker Ensure your speakers are working by clicking "Play" below ✓ Play
	Camera  ✓
	Microphone Default - Microphone Array (Realtek High Definition Au) ✓
Connection	Video Connection ✓
	Bandwidth Your internet connection is suitable for TeleVisit. ✓

[← Review Vitals](#) **Proceed**

Step 9: Click “Start TeleVisit”

< Dashboard healow TeleVisit | SCOTT SCHWARZ | 25 Mar 2020 Help? | Logout

✓ Vitals ✓ Compatibility Check Join the TeleVisit Appointment



The Vitals have been submitted successfully

Start TeleVisit

Step 10: Congratulations! If you see this screen, you have successfully entered our virtual waiting room. The doctor will be with you shortly.

h TeleVisit ×

Waiting for SCOTT SCHWARZ to join...

Appointment Time:
Mar 25, 2020 3:00 PM

✓ Questionnaire/Vitals: Entered. [Review ?](#)